

CLAIMS:

1. A system for notifying customers of the timeliness of a service provider in meeting appointments of scheduled customers, said system comprising:
  - a server for providing an on-time web page, said on-time web page containing information indicating timeliness of a service provider in meeting a schedule of appointments;
  - at least one customer device, said at least one customer device connected to said server by a first connection, said at least one customer device receiving said on-time web page from said server and displaying said on-time web page;
  - and
  - a service provider device, said service provider device connected to said server by a second connection, said service provider device sending updated information to said server indicating changes in timeliness of a service provider in meeting a schedule of appointments.
2. The system of claim 1, wherein said server comprises a computer network server.
3. The system of claim 1, wherein said service provider device comprises a personal computer.
4. The system of claim 1, wherein said service provider device comprises a personal digital assistance with an input component.
5. The system of claim 1, wherein said customer device comprises a personal computer.

6. The system of claim 1, wherein said customer device comprises a personal digital assistant.
7. The system of claim 1, wherein said customer device comprises a web appliance.
8. The system of claim 1, wherein said first connection comprises optical cable.
9. The system of claim 1, wherein said first connection is wireless.
10. The system of claim 1, wherein said first connection comprises coaxial cable.
11. The system of claim 1, wherein said second connection comprises optical cable.
12. The system of claim 1, wherein said second connection is wireless.
13. The system of claim 1, wherein said second connection comprises coaxial cable.
14. The system of claim 1, wherein said customer device comprises a customer browser, said customer browser displaying said on-time web page.
15. The system of claim 1, wherein said service provider device comprises a service provider browser, said service provider browser displaying an update web page, said update web page comprising said updated information, said update web page being sent to said server such that said server receives said updated information and modifies said information indicating timeliness in response to receiving said updated information.

16. The system of claim 1, wherein said server comprises:
  - a database for storing said information indicating timeliness; and
  - a look-up table, said look-up table locating said on-time and update web pages amongst a plurality of web pages stored in said server.
17. A system for updating information indicating the timeliness of a service provider in meeting appointments of scheduled customers, said information being part of an on-time web page, said system comprising:
  - a service provider device, said service provider device connected to a server for providing said on-time web page to a customer device, said service provider device sending updated timeliness information to said server indicating changes in timeliness of a service provider in meeting a schedule of appointments, said service provider device comprising a service provider browser, said service provider browser displaying an update web page through which said updated timeliness information is entered, said update web page being sent to said server such that said server receives said updated timeliness information and modifies said information indicating timeliness in response to receiving said updated information.
18. The system of claim 17 further comprising said server.
19. A method for notifying customers of the timeliness of a service provider in meeting appointments of scheduled customers, said method comprising:

requesting an on-time web page from a server, said on-time web page comprising information indicating timeliness of a service provider in meeting a schedule of appointments;

accessing a database to retrieve said information indicating timeliness;

receiving said on-time web page with said information indicating timeliness;

and

displaying said on-time web page on a web page browser.

20. The method of claim 19 further comprising updating said information indicating timeliness.
21. The method of claim 20, wherein said updating said information indicating timeliness comprises:
  - requesting an update web page, said update web page providing a selection to update said information indicating timeliness;
  - sending said update web page to said database; and
  - modifying said information indicating timeliness in said database in response to receiving updated information in said update web page.
22. The method of claim 21 further comprising receiving said on-time web page after said database modifies said information indicating timeliness in said database in response to receiving said updated information in said update web page.

23. A method for updating information on a database indicating the timeliness of a service provider in meeting appointments of scheduled customers, said method comprising:

requesting an update web page, said update web page providing a selection to update information indicating timeliness of a service provider in meeting appointments of scheduled customers;

entering updated information; and

sending said update web page to said database where said information indicating timeliness is modified.

24. The method of claim 23 further comprising receiving an on-time web page after said database modifies said information indicating timeliness in said database in response to receiving said updated information in said update web page.